Unable to update

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There is an issue when updating from some older versions of Global AutoCorrect to the latest AutoCorrect.

To update to the latest version, please follow these steps depending on your computer operating system.

Windows

Go to Windows/Start menu and search for Add or remove programs

Then, search for AutoCorrect (this may appear in your list as **Global AutoCorrect**, click the 3 dots and select **Uninstall**

| ← Settings | | | |
|-----------------------|---|--------------------------------------|-------------------|
| Local Account | Apps → Installed apps | | |
| | auto | | = 88 ⊞ |
| Find a setting Q | | | |
| | 2 apps found | ≂ Filter by: All drives ✓ ↑ Sort by: | Name (A to Z) 🛛 🗸 |
| 🚹 Home | | | |
| 🥅 System | Q AutoCorrect 5.0.8784.18587 Texthelp 31/01/2024 | | 1.05 GB |
| 8 Bluetooth & devices | | Modify | |
| 💎 Network & internet | Power Automate Microsoft Corporation 19/02/2024 | Uninstall | |
| 🖌 Personalisation | | | |

Once this has been uninstalled, go to <u>https://www.texthelp.com/en-gb/solutions/dsa/autocorrect-downloads/</u> and download the latest version.

Once this has downloaded, please open the installer and follow the on-screen instructions to install the latest version of AutoCorrect.

<u>Mac</u>

On your menu bar, click on **Go** and then **Applications.**



Once you have opened the **Applications folder**, find Global AutoCorrect and use your secondary click (by default this involves holding down the **Control** button on your keyboard whilst you click) and this will show you a menu.

Use the **Move to bin** option in this list.



Once this has been removed, please go to <u>https://www.texthelp.com/en-gb/solutions/dsa/autocorrect-downloads/</u> and download the latest version.

Once this has downloaded, please open the installer and follow the on-screen instructions to install the latest version of AutoCorrect.