No Icons On ClaroRead Toolbar

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If after opening ClaroRead you encounter a toolbar with no icons, here is a guide on how to fix it.

This problem usually happens when the bit depth of your computer is too low (6bpc or lower). To check this, type "View Advanced Display info" in the Windows search bar and open the suggested match.

| All | Apps | Documents | Settings | Email | More 🔻 | | | | |
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| Best match | | | | | | | | | |
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In the window that opens, find the bit depth of your PC.

| ය Advanced | Advanced display settings ■ | | | | | |
|--|---------------------------------|--|--|--|--|--|
| Choose display | | | | | | |
| Select a display to view or | change the settings for it. | | | | | |
| Display 1: | \sim | | | | | |
| Display information | | | | | | |
| Desktop resolution | 1920 × 1080 | | | | | |
| Active signal resolution | 1920 × 1080 | | | | | |
| Refresh rate (Hz) | 60 Hz | | | | | |
| Bit depth | 8-bit | | | | | |
| Colour format | RGB | | | | | |
| Colour space | Standard dynamic range (SDR) | | | | | |
| Display adaptor properties for Display 1 | | | | | | |
| | | | | | | |

If it's lower than 8-bit (for example, 6-bit), note the graphics adapter brand and follow the appropriate instructions below.



Intel

Download the latest drivers from <u>Intel's website</u> and follow their instructions for installation. Restart your PC when prompted to do so. If the update worked, you should see 8-bit on the display settings.

NVIDIA

Download and install the latest drivers from NVIDIA's website. Restart your PC if prompted to do so. Then find and open the NVIDIA Control Panel by right clicking on the desktop or typing "NVIDIA Control Panel" in the Windows search bar. Then navigate to Display>Change resolution and check that at least 32-bit is selected in Desktop colour depth (8-bit per channel).

| MUDIA Control Panel | | - a × | | | | |
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| File Edit Desktop Display Help | | | | | | |
| 3 lack - 3 🐔 | | | | | | |
| Select 3 Hards. Select and selections with preview Selections settings with preview Selections settings Selections S | The Change Resolution Too can aljust the anount of information appearing on the screen and reduce flokings. You can also choose the high-defention PCD/terms if you are using an HOTV and set a country-specific signal for your standard defention (SD) TV. | | | | | |
| | J. sciect the display you would like to change. Image: Space of the scalable. Space of the scalable. <tr< th=""></tr<> | | | | | |
| | I 206 x 700 Catheme 2. Apply the following settings. Desking color depth: inspect (12 M) | | | | | |
| Contem Johnmaine | Descriptor: brocesny for resolution digitary more information but in a smaller size. Decreasing the resolution digitary less information but in a larger size. Typical assays instructs: ==brocesny for the size of the information | | | | | |

If the update worked, you should see 8-bit on the display settings.

Other

Ensure you have the latest drivers installed, try to open the proprietary control panel and search for a "bit colour depth" setting and set it to 8-bit or 32-bit.

If none of the above works, send an email to support@clarosoftware.com with the information that you have gathered and we will do our best to help.